

# FIRST APPOINTMENT

## ASSESSMENT CLIENTS

### 1 BEFORE

- Complete the online Service Agreement (sent to you by email or sms)  
Trouble completing the agreement? No problem, please reach out
- Dot point topics you wish to discuss
- Provide or prepare any referrals
- Prepare glasses, hearing aids, fidgets etc.



### 2 ARRIVING

- In Clinic: Ring the bell on arriving
- Take a seat & make yourself comfy
- Any issues call 1300 3666 14
- Your psychologist will come get you
- Phone: Your psychologist will call you
- Video: Click the video link (in the sms or email reminder)
- You will wait in a virtual waiting room
- Your psychologist will join the session



### 3 CONNECT

- Your session will usually run for 90 minutes
- Your psychologist will build a relationship with you and/or your child
- Thoroughly discuss your concerns & circumstances



### 4 RECOMMEND

- Your psychologist will recommend further assessment & explain the assessment process and/or
- Refer on and/or
- Make recommendations
- Q & A



### 5 PAY

- You make payment
- Your psychologist will contact you via email within 1-5 business days

